

## **Visiting St Peter's Row – December 2020 and until further notice**

The UK government has acknowledged seeing friends and family has a positive effect on people residing in residential care services.

At St Peters Row we are doing all we can to make visits safe and comfortable.

At the present time, visits must still be conducted outside, and for this reason we have converted our coach shed into an outside visiting area, which includes seating, a clear partition, and heating (for service users).

We aim to ensure that service users have visits from friends and relatives in a manner that minimises the risk of infection.

With this in mind the following measures are in place to ensure that visits can be conducted safely.

- Each service user should have only one regular visitor (two at most).
- Visitors will be temperature checked and this will be recorded.
- Visitors details will be recorded for track and trace purposes.
- Visitors must wear a facemask at all times.
- Staff can provide type IIR masks if required.
- Visitors will be asked to sanitise their hands, and will be offered gloves which we advise that they wear during their visit.
- Visitors should maintain at least 2 metres social distance.
- Inside visits cannot currently be accommodated while sustained community transmission of Covid-19 continues.
- Visitors should book visits in advance to ensure that the visit can be accommodated.
- If you are planning a visit; please call to check the latest visiting guidelines.
- Visitors will sit in the left bay of the coach shed and service users will sit on the right.
- We ask that visitors using the coach shed disinfect the seating using the cleaning materials provided at the end of their visit.

Rapid LFD (lateral flow devices) testing is currently being trialled in a number of care homes and is expected to be rolled out in residential services in due course.

LFD testing should mean that indoor visits can be accommodated if visitors are tested negative and wear full personal protective equipment.

Further details of LFD testing and visits will be made available in due course.

We understand that the current restrictions are hard for everyone wanting to see loved ones, but we hope you understand that our sole aim is to ensure the safety and wellbeing of all St Peters Row residents and staff.

We would like to thank everyone for their cooperation during the last few months.  
Graham Funnell